



WILLIAMSBURG AREA TRANSPORT

While vacationing in Williamsburg, leave the driving to us!

# WILLIAMSBURG AREA TRANSIT AUTHORITY

## STRATEGIC PLAN UPDATE RETREAT

November 18, 2010

Quarterpath Recreational Center

202 Quarterpath Road, Williamsburg, VA 23185

# AGENDA

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- Introductions – Larry Foster
- Facilitation – Tressell Carter
  - ▣ Review Outcomes
  - ▣ Review Joint Regional Transit Goals: KFH Group Study
  - ▣ What Guides Us?: Governance & Organization
  - ▣ Where Are We?: Transportation Development Plan
- Next Steps/Summary – Mark Rickards
- Closing Remarks – Tressell Carter/ Larry Foster
- Adjourn

# OUTCOMES

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- Familiarize With the TDP
  - ▣ Vision & Mission
  - ▣ Goals/Objectives/Actions/Status
  - ▣ Service and Facility Needs/Funding/Recommendations
  - ▣ Capital Needs/Funding/Recommendations
- Next Steps: Finances/Staffing
  - ▣ Short Term
  - ▣ Long Term

# Joint Regional Transit Goals

- A desire that all partners providing funding be represented in the policy decision-making process.
- A desire to provide a single, seamless transportation service for the region.
- Creation of a single, seamless transportation organization to provide service.
- Improvement in service quality to the highest levels on all services.
- Improved marketing to increase utilization by all user groups, particularly visitors and the college community.
- Maximum use of available federal and state funds to build, operate, and maintain the entire system-particularly capital funding for vehicle replacement and fleet expansion.
- Expansion of service to meet regional goals for mobility, congestion mitigation, parking management, and economic development (serving new development and addressing visitor needs).

# GOVERNANCE & ORGANIZATION

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- Organization Leadership
  - ▣ VA Code – **SB 467 Williamsburg Area Transit Authority**  
Establishes a local transportation authority in the Williamsburg area. The Authority **shall prepare a regional transit plan** for all or portions of those areas located within the City of Williamsburg, the County of James City, such portions of York County as its governing body desires to have covered, and the areas owned or operated by the College of William and Mary and the Colonial Williamsburg Foundation, to include, but not necessarily be limited to, transit **improvements of regional significance.**

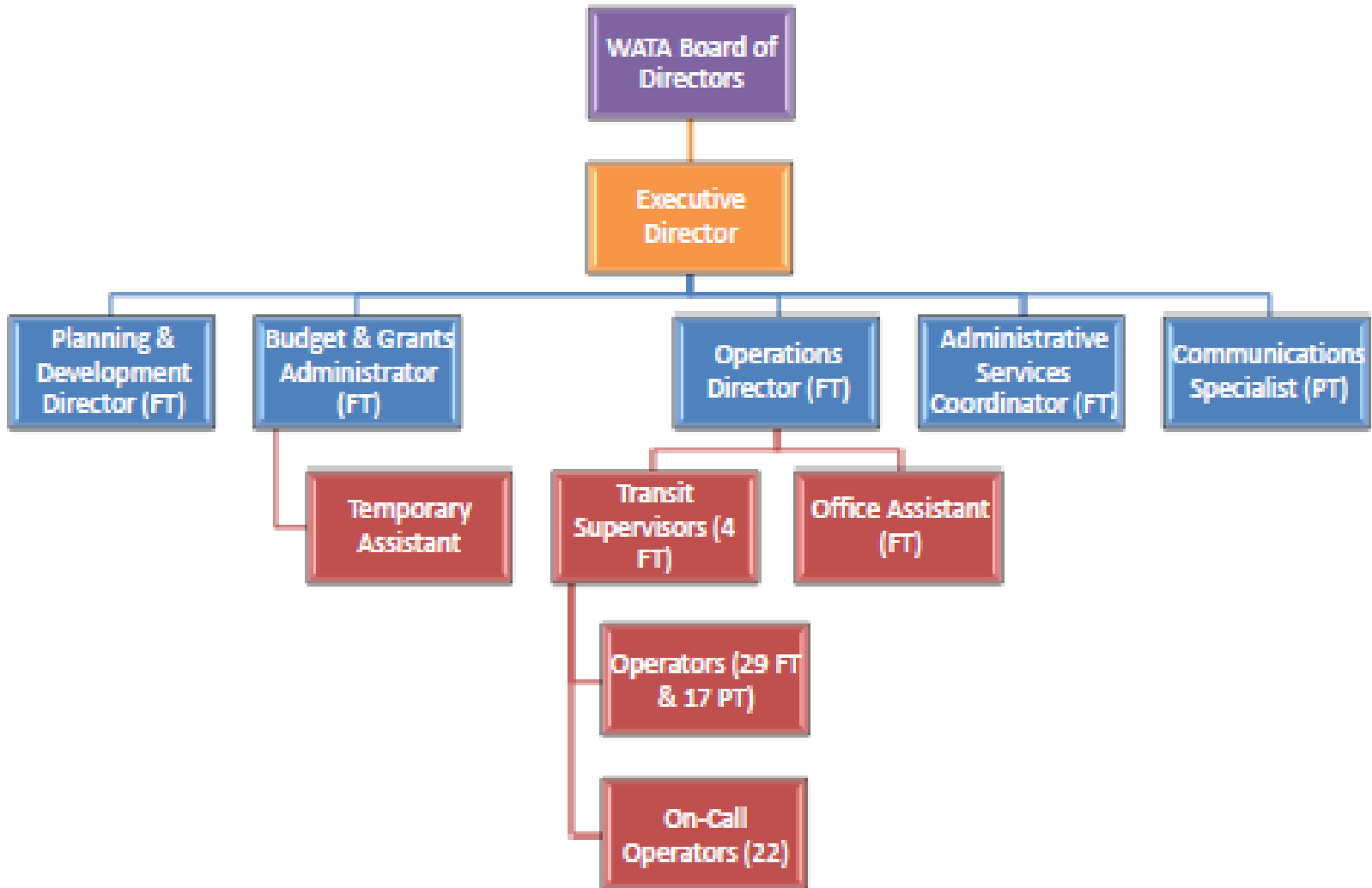
# GOVERNANCE & ORGANIZATION

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- Organization Leadership - Continue
  - ▣ By-Laws
  - ▣ Cooperative Service Agreement
- Transportation Development Plan
  - ▣ Funding Sources Guidelines
  - ▣ 20-Year Capital Plan
  - ▣ Information Technology System Implementation Plan
- Administration Policy & Procedures
  - ▣ Human Resource Policy
  - ▣ Financial Policy
  - ▣ Procurement Policy and Procedures Manual
  - ▣ Advertising Policy and Procedures
- Operations Policy and Procedures
  - ▣ Drivers' Policy and Procedures Manual
  - ▣ Finance Procedures

# ORGANIZATION CHART

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# VISION & MISSION

## Vision

Williamsburg Area Transit Authority will become the transportation option of choice for people who live, work, and visit in the Williamsburg Area.

## Mission

To provide safe, efficient, and accessible public transit to residents and visitors in the Williamsburg Area.



# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.1 – Evaluate, and where financially feasible, implement recommendations identified in the 2008 Passenger Profile conducted by the KFH Group for WATA.
  - ▣ Action 1: Implement Sunday Service
    - Status: **Completed**: June 2010
  - ▣ Action 2: Implement Increased Frequency Service
    - Status: **Completed**
  - ▣ Action 3: Improve On-time Service
    - Status: **Ongoing**

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.1 – Continue
  - ▣ Action 4: Extend Service Hours
    - Status: Ongoing
  - ▣ Action 5: Implement New Route Services
    - Status: Ongoing

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.2 – Implement rider pass program to supplement daily and weekly pass options.
  - ▣ Action 1: Determine Passenger Wants/Needs
    - Status: **Completed**: October 2009
  - ▣ Action 2: Determine Impact on Ridership and Revenue
    - Status: **Completed**
  - ▣ Action 3: Explore Logistics of Retail Facility and Equipment
    - Status: **Ongoing**
  - ▣ Action 4: Develop and Implement Marketing Plan
    - Status: **Ongoing**

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.3 – Evaluate current route system to determine if opportunities exist for system design improvements, to include increased frequency of service, and implement improvements if funding allows.
  - ▣ Action 1: Update WATA Transit Development Plan
    - Status: **Ongoing**
  - ▣ Action 2: Establish Transportation Services to TNCC
    - Status: **Completed**
  - ▣ Action 3: Install Additional Bus Shelters
    - Status: **Ongoing**

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.4 – Implement a retail trolley service link to the Merchant Square, New Town and High Street commercial developments.
  - ▣ Action 1: Secure Funding
    - Status: Completed
  - ▣ Action 2: Design Route(s)
    - Status: Completed
  - ▣ Action 3: Procure Vehicles
    - Status: Completed

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.4 – Continue
  - ▣ Action 4: Secure Operations Staff
    - Status: Completed
  - ▣ Action 5: Market New Trolley Service
    - Status: Completed
  - ▣ Action 6: Implement Service
    - Status: Completed

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.5 – Expand use of technology to provide current transit service information and create greater awareness of WATA services.
  - ▣ Action 1: Marketing Brochures for Bus, Trolley
    - Status: **Ongoing**
  - ▣ Action 2: Evaluate Other Mediums
    - Status: **Ongoing**
  - ▣ Action 3: Secure Software and Training
    - Status: **Ongoing**

# GOAL I: Expand WATA transit service to meet customer and community needs

## □ Objective 1.5 – Continue

- Action 4: Take advantage of local government access channels and internet capabilities
  - Status: **Ongoing**
- Action 5: Implement a Global Positioning System (GPS)/Automated Vehicle Locator (AVL) System
  - Status: **Ongoing**
- Action 6: Evaluate the use of GPS –based passenger information systems, such as NextBus, to provide accurate vehicle arrival/departure information and real time maps passengers.
  - Status: **Ongoing**



# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.6 – Work with the College of William and Mary to develop and implement programs to increase the use of transit by William and Mary students.
  - Action 1: Secure Funding
    - Status: **Ongoing**
  - Action 2: Increase Service
    - Status: **Ongoing**
  - Action 3: Market New Service(s)
    - Status: **Ongoing**

# GOAL I: Expand WATA transit service to meet customer and community needs

- Objective 1.7 – Work with the Colonial Williamsburg Foundation and the National Park Service to explore and recommend future funding sources for the Historic Triangle Shuttle Service beyond FY2010.
  - ▣ Action 1: Secure Funding
    - Status: **Ongoing**
  - ▣ Action 2: Establish Service Level
    - Status: **Ongoing**

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.1 – Create an advisory committee to provide community input on WATA services and operations
  - ▣ Action 1: Form Advisory [Stakeholders] Committee
    - Status: Completed
- Objective 2.2 – Develop and implement a transit development plan as required to apply for additional State funding.
  - ▣ Action 1: Develop WATA Transportation Plan
    - Status: Completed

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.3 – Develop and recommend routing concept plans to the planning staffs of each of the WATA members and conduct public meetings for input on concept plans.
  - ▣ Action 1: Ensure Public Transit Included in Localities Comprehensive Plans
    - Status: **Ongoing**
- Objective 2.4 – Conduct a facilities and equipment needs study for WATA operations.
  - ▣ Action 1: Conduct Facility and Equipment Needs Study
    - Status: **Ongoing**

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.5 – Develop an information technology system implementation plan for inclusion in the Virginia Department of Rail and Public Transportation Six-year Capital Plan and WATA Twenty Year Capital Plan
  - ▣ Action 1: Develop WATA 20-year Capital Plan
    - Status: **Completed**
  - ▣ Action 2: Maintain WATA 20-year Capital Plan
    - Status: **Ongoing**
  - ▣ Action 3: Develop IT System Implementation Plan
    - Status: **Ongoing**

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.6 – Investigate and evaluate the opportunity to create sponsorships to generate additional revenue for the WATA system.
  - ▣ Action 1: Create an Advertising and Sponsorship Plan
    - Status: **Ongoing**

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.7 – Produce and publish various WATA policy and procedures manuals in order to finalize the creation of the Williamsburg Area Transit Authority organization.
  - ▣ Action 1: Adopt JCC Human Resource Policy
    - Status: Completed
  - ▣ Action 2: Implement Cooperative Service Agreement
    - Status: Completed
  - ▣ Action 3: Develop and Adopt Procurement Policy and Procedures Manual
    - Status: Completed

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

□ Objective 2.7 – Continue

■ Action 4: Develop and Adopt Drivers' Policy and Procedures Manual

■ Status: **Completed**

■ Action 5: Develop and Adopt Advertising Policy and Procedures

■ Status: **Ongoing**



**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.8 – Investigate and make recommendations on transit fare structure for fiscal years 2010 and 2011.
  - ▣ Action 1: Solicit Public Input
    - Status: Ongoing
  - ▣ Action 2: Review FTA Policy
    - Status: Ongoing
  - ▣ Action 3: Determine Impact on Revenue & Ridership
    - Status: Completed

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.8 – Continue
  - ▣ Action 4: Solicit Public Input
    - Status: Ongoing
  - ▣ Action 5: Review FTA Policy
    - Status: Ongoing
  - ▣ Action 6: Determine Impact on Revenue & Ridership
    - Status: Completed

**GOAL II:** Complete the transition of the regional transit system into the Williamsburg Area Transit Authority to provide effective and efficient public transit service in the Williamsburg area.

- Objective 2.9 – Complete the transition of the Human Resources, informational technology, publications, and procurement management functions to WATA.
  - ▣ Action 1: Assume Human Resource Functions
    - Status: Ongoing
  - ▣ Action 2: Assume Procurement Functions
    - Status: Completed
  - ▣ Action 3: Assume Information Technology Functions
    - Status: Ongoing
  - ▣ Action 4: Assume Publications Management Functions
    - Status: Completed

## GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

- Objective 3.1 – Evaluate, and where financially possible, implement the use of green vehicles and facilities.
  - ▣ Action 1: Purchase Six (6) Hybrid-Electric Vehicles for 2013 and 2015
    - Status: Ongoing
  - ▣ Action 2: Upgrade CW Compressed Natural Gas Fuel Station
    - Status: Completed
  - ▣ Action 3: Update vehicle replacement program considering the next generation of environmentally friendly vehicles (i.e. Electric/Diesel Hybrid) on an annual basis
    - Status: Ongoing

## GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

- Objective 3.2 – Create and implement a public awareness campaign to promote the environmental benefits of using public transit.
  - ▣ Action 1: Explore Various Media Outlets
    - Status: **Ongoing**
  - ▣ Action 2: Promote WATA's Green Initiatives
    - Status: **Ongoing**
  - ▣ Action 3: Provide an overview of transit benefits on WATA website
    - Status: **Ongoing**

## GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

- Objective 3.2 – Continue
  - Action 4: Place public service announcements and promotional advertisements in newspapers (in English & Spanish)
    - Status: **Ongoing**
  - Action 5: Sponsor promotional events, such as annual Clean Commute Day offering free transit rides.
    - Status: **Ongoing**

## GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

- Objective 3.3 – Seek opportunities to partner with local and regional organizations to promote multimodal transportation in the Williamsburg Area.
  - ▣ Action 1: Develop Partnerships with Local and Regional Transportation Agencies
    - Status: **Ongoing**
  - ▣ Action 2: Develop Partnerships with Local and Regional Transportation Advocates
    - Status: **Ongoing**
  - ▣ Action 3: Proactively seek opportunities to present an overview of the services provided and planned by WATA to key stakeholders and community groups
    - Status: **Ongoing**

# GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

## □ Objective 3.3 – Continue

- Action 4: Develop a comprehensive mailing list of community associations and clubs
  - Status: **Ongoing**
- Action 5: Expand the distribution of general system information and route maps and schedules, such as to visitors and employees in cooperation with public and private stakeholders
  - Status: **Ongoing**
- Action 6: Enhance WATA's participation in the TRAFFIX regional transportation demand management (TDM) program, which promotes alternatives to driving alone such as carpooling and vanpooling



# GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

## □ Objective 3.3 – Continue

■ Action 7: Continue to coordinate and support bicycle and pedestrian improvements with member jurisdictions and the Hampton Roads Transportation Planning Organization (HRTPO)

■ Status: **Ongoing**

■ Action 8: Continue to work with human service stakeholders and agencies that are addressing growth in aging adults needing transportation

■ Status: **Ongoing**

## GOAL III: Promote and implement green practices that reduce greenhouse emissions and mitigate traffic congestion.

- Objective 3.4 – Develop in accordance with LEED Certification a sustainability policy that brings WATA to the forefront of environmental planning and standards
  - ▣ Action 1: Develop a LEED Strategy
    - Status: **Ongoing**
  - ▣ Action 2: Develop a LEED Policy
    - Status: **Ongoing**
  - ▣ Action 3: Develop a LEED Sustainability Plan
    - Status: **Ongoing**

## GOAL IV: Improve the customer's transit experience, integrating technology where applicable.

- Objective 4.1 – Distribute user-friendly schedule and system information in public places throughout the service area for residents and visitors.
  - ▣ Action 1: Increase the number of locations where system maps and schedules are displayed
    - Status: **Ongoing**
  - ▣ Action 2: Continue to improve user-friendliness of service information, such as bilingual (English & Spanish) system maps and schedules
    - Status: **Ongoing**

## GOAL IV: Improve the customer's transit experience, integrating technology where applicable.

- Objective 4.2 – Expand the passenger shelter program.
  - ▣ Action 1: Add new shelters annually in areas where utilization is projected to be highest (subject to funding availability and ability to successfully negotiate with property owners)
    - Status: **Ongoing**

**GOAL V:** Develop and maintain an on-going performance monitoring program as identified in Section 2.3 of this chapter.

- Objective 5.1 – Record and monitor transit operations statistics and compile monthly report
  - Status: Ongoing
  
- Objective 5.2 – Review and assess system performance on a quarterly basis to determine if any corrective measures should be considered
  - Status: Ongoing

## GOAL VI: Improve coordination between transportation, land use, and economic development activities.

- Objective 6.1 – Continue coordination with local, regional and statewide plans for the future provision of public transit serving the Williamsburg Region
  - ▣ Action 1: Review relevant local, regional and Statewide plans as they are prepared and provide comments as appropriate
    - Status: **Ongoing**
  - ▣ Action 2: Implement circulator or local routes serving new transit-supportive developments
    - Status: **Ongoing**
  - ▣ Action 3: Identify opportunities to educate the development community on the economic benefits of transit amenities in mixed-use developments
    - Status: **Ongoing**

## GOAL VI: Improve coordination between transportation, land use, and economic development activities.

- Objective 6.2 – Support land development regulations that encourage transit supportive development.
  - ▣ Action 1: Work with county and city staffs to pursue revisions to Land Development Regulations that are more conducive to transit use
    - Status: **Ongoing**
- Objective 6.3 – Support incentives for developers and major employers to promote public transportation.
  - ▣ Action 1: Discuss opportunities with county and city staffs to provide impact fee credits to developers who are offering transit amenities and to transit supportive development in general
    - Status: **Ongoing**

## GOAL VI: Improve coordination between transportation, land use, and economic development activities.

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- Objective 6.4 – Support improved connectivity of sidewalks and bicycle facilities along existing and future public transit corridors
  - ▣ Action 1: Evaluate the availability of sidewalk and bicycle facilities at major bus stops
    - Status: **Ongoing**
  - ▣ Action 2: Submit sidewalk, crosswalk, and bicycle facility priorities to the HRTPO for consideration in its Regional Transportation Plan and funding opportunities in the Transportation Improvement Program
    - Status: **Ongoing**



# GOAL VII: Continue to provide a safe and secure transit system.

- Objective 7.1 – Ensure WATA has the necessary tools to address system security issues and emergencies
  - ▣ Action 1: Continue to pursue technology improvements on buses and facilities to increase safety and security for WATA employees and customers
    - Status: **Ongoing**
  - ▣ Action 2: Continue to participate in the region's emergency plan and provide opportunities for staff to participate in safety and security training programs.
    - Status: **Ongoing**

# SERVICE NEEDS

## 1. New Local Route Concepts

- Williamsburg Trolley
- Jamestown Route
- Quarterpath Route

## 2. Proposed New Regional Express Routes

- Newport News Connection
- New Kent Connection

## 3. Later Service

## 4. Frequency Improvements (Select Routes)

# SERVICE NEEDS

5. Comprehensive Operations Analysis: Transit services utilized or underutilized and identify areas for reinvestment
6. Long Range Service Needs
  - Intercity Passenger Rail Service: Between Richmond, Williamsburg, and Newport News
  - Express Service to Richmond
  - Other Future Regional Connections: Routes extending into Hampton, Charles City and Gloucester County; Coordinate with Bay Transit

# CAPITAL NEEDS

1. Revenue Vehicle Replacement/Expansion
  - Replica Trolley Buses
  - Body-on-Chassis Vehicles
  - Heavy-Duty 30-Foot and 35-Foot Transit Buses
2. Support Vehicles: 3 Additional Upon Expansion
3. Operations/Maintenance Facility
4. Transportation Center
5. Administration/Customer Service Center

# CAPITAL NEEDS

6. GPA/AVL Tracking Equipment
7. Automated Fare/Passenger Collection Software
8. Bus Shelters
9. Bus Stop Signage
10. Automated Data Processing (ADP) Hardware

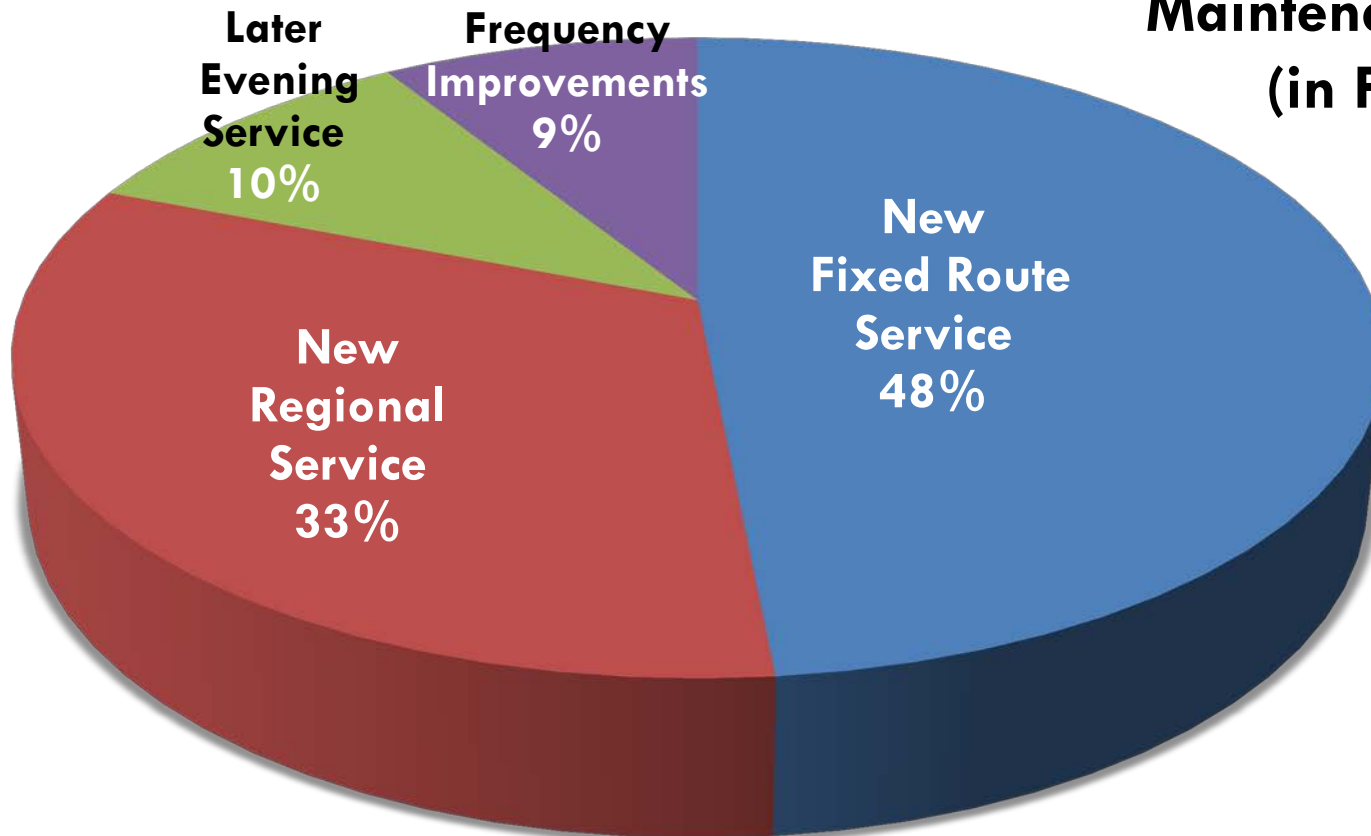
# FUNDING REQUIREMENTS

## Estimated Annual Operating and Maintenance Costs (in FY 2009 \$)

New Fixed Route Service	\$1,943,000
New Regional Service	\$1,303,400
Later Evening Service	\$404,300
Frequency Improvements	\$356,000
<hr/> Total	<hr/> \$4,006,700

# FUNDING REQUIREMENTS

**Estimated Annual Operating & Maintenance Costs  
(in FY 2009 \$)**



# FUNDING REQUIREMENTS

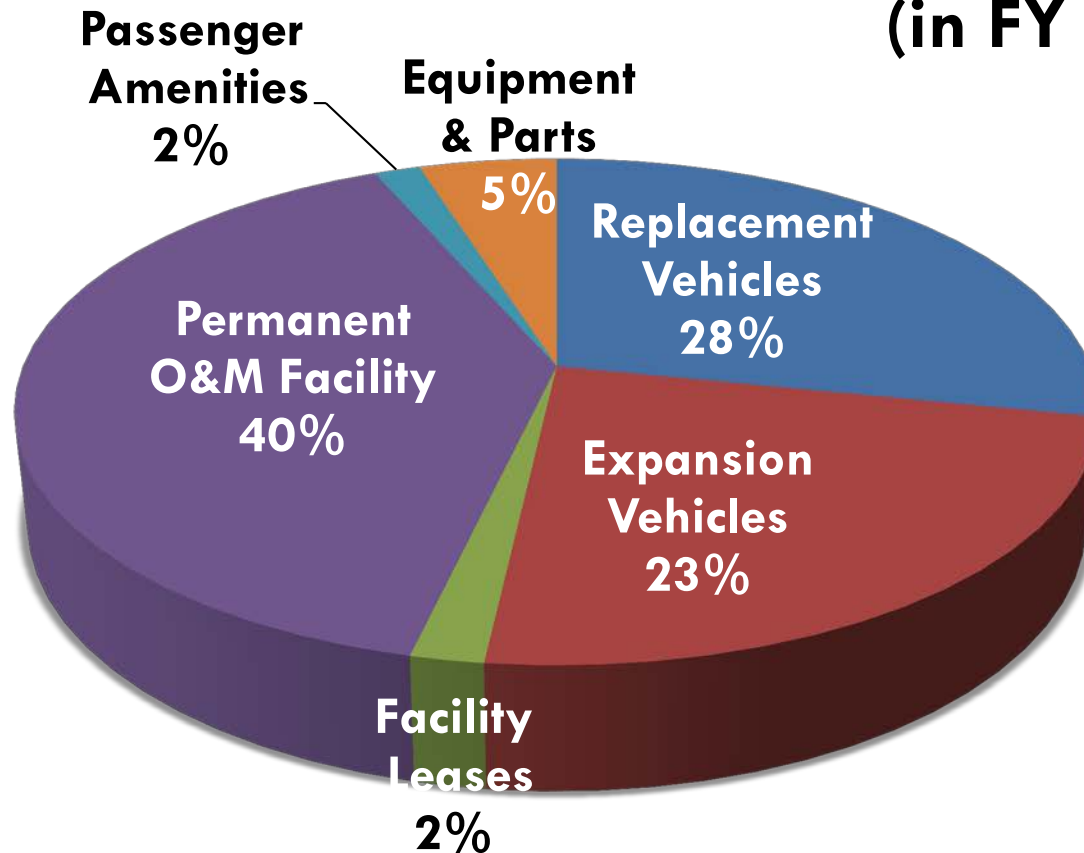
## Estimated Capital Costs (in FY 2009 \$)

Replacement Vehicles	\$7,775,000
Expansion Vehicles	\$6,519,000
Facility Leases	\$513,000
Permanent O&M Facility	\$11,000,000
Passenger Amenities	\$446,900
Equipment and Parts	\$1,349,000
<hr/> Total	<hr/> \$27,602,900



# FUNDING REQUIREMENTS

## Estimated Capital Costs (in FY 2009 \$)



# SERVICE & FACILITY RECOMMENDATIONS TIMELINE

- FY 2010
  - Phase 1: Williamsburg Trolley
- FY 2011
  - Phase 2: Williamsburg Trolley
  - Phase 1: Jamestown Route
  - Completed: Comprehensive Operations Analysis (COA)
- FY 2012
  - Phase 2: Jamestown Route
  - Phase 2: Quarterpath Route
- FY2013
  - Newport News Connection
- FY 2014 & FY2015 - None

# CAPITAL RECOMMENDATIONS TIMELINE

## ■ FY 2010

- Replacement Vehicles: 3 Body-on-Chassis Vehicles
- GPS/AVL Tracking System
- Automated Fare/Passenger Collection Software
- Transportation Center Hub Transport Fees
- Current Bus O&M Facility Lease Payment
- Transit Enhancements
- Replacement of Bus Stop signage
- ADP Computer System and Software Upgrades
- Rebuild bus engines and Replace Transmissions
- Purchase Spare Parts

# CAPITAL RECOMMENDATIONS TIMELINE

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Transit Development Plan 2010-2015

## □ FY 2011

### ■ Replacement Vehicles:

- 1 Heavy-Duty Replica Trolley Bus
- 4 Body-on-Chassis Vehicles
- 2 Administration/Operations Support Vehicles

### ■ Expansion Vehicles:

- 1 Heavy-Duty Replica Trolley Bus
- 3 Body-on-Chassis Vehicles
- 3 Administration/Operations Support Vehicles

### ■ Transportation Center Hub Transport Fees

# CAPITAL RECOMMENDATIONS TIMELINE

- **FY 2011 - Continue**
  - Current Bus O&M Facility Lease Payment
  - Administration/Customer Service Facility Lease Payment
  - Design and Engineering of Bus O&M Facility
  - Transit Enhancements
  - Replacement of Bus Stop Signage
  - Rebuild Bus Engines and Replace Transmissions
  - Purchase Spare Parts
  - Replace Bike Racks on Buses
  - Purchase Surveillance Equipment

# CAPITAL RECOMMENDATIONS TIMELINE

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Transit Development Plan 2010-2015

## ■ FY 2012

### ■ Replacement Vehicles:

- 6 Heavy-Duty 30-Foot Buses
- 1 Administration/Operations Support Vehicle

### ■ Transportation Center Hub Transport Fees

### ■ Current Bus O&M Facility Lease Payment

### ■ Administration/Customer Service Facility Lease Payment

### ■ Design and Engineering of Bus O&M Facility

### ■ Transit Enhancements

### ■ Rebuild Bus Engines and Replace Transmissions

### ■ Purchase Spare Parts

# CAPITAL RECOMMENDATIONS TIMELINE

## ▣ FY 2013

- Transportation Center Hub Transport Fees
- Current Bus O&M Facility Lease Payment
- 10 Bus Shelters
- Bus Shelters
- Administration/Customer Service Facility Lease Payment
- Design and Engineering of Bus O&M Facility
- Transit Enhancements
- Rebuild Bus Engines and Replace Transmissions
- Purchase Spare Parts

# CAPITAL RECOMMENDATIONS TIMELINE

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Transit Development Plan 2010-2015

## ■ FY 2014

### ■ Replacement Vehicles:

- 4 Heavy-Duty 35-Foot Buses
- 3 Body-on-Chassis Vehicles

### ■ Expansion Vehicles:

- 1 Heavy-Duty 35-Foot Bus
- 3 Heavy-Duty Replica Trolley Buses
- Transportation Center Hub Transport Fees
- Current Bus O&M Facility Lease Payment



# CAPITAL RECOMMENDATIONS TIMELINE

- FY 2014-Continue
  - Transit Enhancements
  - Rebuild Bus Engines and Replace Transmissions
  - Purchase Spare Parts
  - Replace of Bus Stop Signage
  - Purchase Surveillance Equipment

# CAPITAL RECOMMENDATIONS TIMELINE

## ■ FY 2014

### ■ Replacement Vehicles:

- 2 Heavy-Duty 30-Foot Buses
- 4 Body-on-Chassis Vehicles
- 2 Administration/Operations Support Vehicles

### ■ Expansion Vehicles:

- 3 Body-on-Chassis Vehicles
- 3 Administration/Operations Support Vehicles

### ■ Transportation Center Hub Transport Fees

### ■ Current Bus O&M Facility Lease Payment

### ■ Administration/Customer Service Facility Lease Payment

# CAPITAL RECOMMENDATIONS TIMELINE

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Transit Development Plan 2010-2015

- FY 2014 – Continue
  - Construction of Bus O&M Facility
  - Transit Enhancements
  - Rebuild Bus Engines and Replace Transmissions
  - Purchase Spare Parts
  - Replace Bus Stop Signage
  - Replace Bike Racks on Buses

# NEXT STEPS

- Adopt the TDP
- December meeting-funding and budget
- Projects implementation ongoing-pass program, customer service, safety and security, operations plan
- Route planning with CWF and NPS
- Staffing

# SUMMARY: AFFIRM THE VISION

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- ❑ Carrying the Vision forward
- ❑ Branding the Authority
- ❑ Moving forward the Citizens Committee
- ❑ Facility project prioritized
- ❑ Promoting New Technologies
- ❑ Transportation Options, WATA is not only a transit provider, but a transportation provider

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# FACILITATOR

Tressell Carter, Civic Engagement Coordinator  
James City County